



NET SatisFAXtion Features & Benefits

Main Features and Benefits

- Fax Over VoIP - Utilize your existing VoIP investment
- Boardless - No fax hardware required
- TCO is lowered
- Simple faxing from the desktop
- Powerful inbound fax routing
- Outlook integration
- Scales with your needs

Core Technology

Utilizes robust core technologies including SQL, XML, .NET Framework and Windows MSI installer

Fax Protocols

- ITU T.38 and T.37 (email)
- V.34 Super G3[†]
- JBIG Image Compression
- Error Correction Mode (ECM)
- MH, MR, MMR Fax Compression

Call Control Signaling

SIP, H.323*

SIP Proxy & Authentication

Supports SIP proxy and authentication connections to secure VoIP systems and services

Scalability

- Up to 120 ports per server
- Enterprise and carrier grade reliability
- Coexists with dedicated fax hardware

Enterprise Features

- Load Balancing¹
- Least Cost Routing¹
- Redundancy¹
- SQL Storage
- Citrix / Microsoft Terminal Server Support
- Print Automation³ – Complete zero development automatic fax integration for any business application

Supported VoIP Systems²

- SIP and T.38. ² ^{††}
- Cisco VoIP Systems (1700, 1800, 2600, 2800, 3600, 3700 and 3800 series as well as the AS5300, AS5400 and AS5800 series)
- 3COM, Alcatel, Patton and Teletronics
- FXO VoIP devices that support SIP T.38
- Cisco CallManager**, CallManager Express**
- T.38 Fax Relay VoIP service providers

Support for Dedicated Fax Hardware²

- Brooktrout TR1034, TR114 and TruFax series
- Eicon Diva Server
- Patton Datafire
- Mainpine, Perle & other analog RAS devices
- Class 1/Class 2 devices

Automatic Inbound Fax Routing

- DID (DNIS and DTMF)
- CSID
- Channel or Port
- IP Address & LDAP
- Outlook, other email client or NET

Email Gateway Support

- Microsoft Exchange (SMTP or native)
- Microsoft Small Business Server
- Lotus Domino / Lotus Notes
- SMTP based email systems

Hardcopy Faxing Support

- HP Digital Sends and MFP's supporting SS 4.0 or higher
- MFP's (Xerox, HP, Lexmark, Minolta) and other devices that support scan-to-email or T.37 interface
- VoIP FXS or ATA devices* - Fax machine connections with FXS or ATA devices that support T.38. You can still use your regular fax machine to fax hardcopy documents

Server Document Conversion

Will convert any of the following document types at the server when attached to faxes via email (Outlook)

- Microsoft Office Documents
- Adobe PDF
- TIFF (class F) / PCX / DCX
- Text / ASCII / RTF
- Any Windows applications that support "Print-To"

Notification

- Client Email Notification: Sent and received faxes
- Email Resend: Fax image returned in notification
- Server health and status monitor
- Remote administration
- Real-time fax and port status
- Inbound fax notification

Automatic Setup & Installation

- Automatic fax hardware detection & configuration
- Automatically browses for Cisco VoIP systems on the network
- LaunchPad™ - Web based client deployment of user software installations
- Automatic user creation

Supported Fax Clients

- Microsoft Outlook and Office
- Microsoft Fax (client and Small Business Server)
- WinFax PRO
- Lotus Notes
- SMTP Email Clients
- FAXability™ – An included minimal footprint web based fax client supporting “print-to-fax”

Client Usability Features

- Real-time fax status and control
- Office Integration
- Print-to-fax from any Windows application
- RTF Cover Sheets
- Attach documents for conversion using Outlook
- Inbound fax annotation
- Address Automation – Zero addressing captures fax address off any printed page
- Selectable billing codes with manual entry

Outlook Extended Features

Features of the FaxOut™ Outlook plug-in:

- Integrated Forms - Makes faxing transparent and easy
- Contact list integration
- Real-time fax status and control
- Receive faxes as PDF attachments
- User based cover sheet control
- Billing and scheduling
- Personal preference settings

Workflow Integration

- Inbound faxes are automatically routed to applications and network locations
- Supported fax formats: PDF or TIFF
- Destinations can be network folders, email addresses and printers

Reporting

- Graphical usage reports
- SQL stored data
- Export as XML or to Microsoft Excel
- ANI Capture

Archive & Billing Features

- Automatic fax archiving: PDF or TIFF
- Archive images with automatic page split (TIFF)
- Server and client billing code management

User Administration

- Auto Enroll - Zero management automatic user creation
- Active Directory
- Exchange
- LDAP & Network Domain Users
- User database import and synchronization

Outbound Dialing

- Intelligent Dialing - Makes sure that entered fax numbers are dialed correctly from your location
- Bad Number Blocking

API Support

- Shared Folder ASCII Packet API
- XML & SOAP API's
- SIP T.38
- SMTP Email & T.37
- Web Service Integration
- ActiveX API / COM Interface

Operating Systems

- Windows 2003 Server
- Windows 2000 Enterprise/Server/Professional
- Windows XP Pro
- Windows Vista[†]

Minimum System Requirements

- 2GHz Processor or higher
- 512 MB RAM, 1GB MB for 24 ports or higher
- Fax over IP requires any NDIS-5
- Compatible Ethernet Adapter

Compliance

- HIPAA, Sarbanes-Oxley
- Legal Standing with fax over IP (T.38)

Professional Services

Professional services are available to get you up and running as quick as possible

Maintenance & Support

Stay up to date with the latest updates and obtain unlimited technical support by purchasing a maintenance and support agreement. 24 x 7 dedicated support is available.

Add-Ons Available

- Application Integration
- Email Gateway
- Fax Archival
- PDF Conversion
- Turnkey & Appliance Systems Available

*Will be supported in the upcoming 8.x version of NET SatisFAXtion IP. **Supported with H.323 call control signaling. [†]Microsoft Vista will be supported when it is released (both server and client versions). [‡]Super G3 is only supported on dedicated fax hardware or on compatible VoIP systems that support V.34 speeds. ^{††}The VoIP system or router must have voice DSP card(s) installed and be configured as a Voice Gateway using SIP. ¹Supported through network router configurations. ²Contact a FaxBack sales representative for the latest supported and certified VoIP systems. VoIP service providers and fax hardware. ³Contact a FaxBack sales representative

