



NET SatisFAXtion Enterprise Edition

Powerful and Robust Fax Software Designed to Scale Across an Entire Enterprise

The NET SatisFAXtion™ Enterprise Edition is designed for larger organizations demanding a full scale fax server solution. Bringing powerful fax software to every end-user across multiple locations, faxes can be sent directly from any application and automatically received to recipient's email inbox. Key business documents such as invoices or purchase orders can be faxed automatically and unattended from enterprise applications including mainframe, mid-range or ERP systems, saving thousands of dollars on printing and postage. Valuable IT staff time and budgets can be saved by eliminating the maintenance and servicing of unneeded fax machines. Investments in MFP initiatives or VoIP infrastructures can be leveraged by easily integrating fax capability. Workflows can be improved by streamlining fax delivery, storage, archival and reporting.

Intended to manage high volumes of fax traffic, the Enterprise Edition includes licensing for two lines of fax traffic, expandable to a maximum of 96 lines per server and unlimited user licenses. Additional fax modules can be added for advanced functionality including enhanced email integration, fax archival and fax to PDF conversions.

Robust and Scalable

NET SatisFAXtion servers are engineered to easily manage high volumes of fax traffic from multiple locations within an organization. Not only can a single server manage thousands of faxes per day, but multiple servers can be networked across locations to ensure that faxes are delivered in the least cost manner and that fax loads are balanced for timely delivery. As organizations grow, adding fax capability to new applications and infrastructures is a simple process.

Consolidate Devices

Not only is employee productivity sharply increased by saving the time taken to walk to and from fax machines and waiting to send or receive a fax, your IT staff will no longer be tasked with maintaining additional devices. Extended cost savings are realized by eliminating expenses associated with paper, toner and maintenance fees.

Fax from Any Application

Using our print-to-fax technology, documents that are generated from common applications such as Microsoft Office, are quickly processed and delivered to their intended destinations as high-quality faxes. Built using SQL, XML and .NET technologies, NET SatisFAXtion simplifies integrating with key enterprise systems such as ERP and CRM applications, Call Centers, Document Management and Workflow systems.

Features

- Real-time fax status and instant notifications at the desktop
- Automatic Inbound Fax Routing, fax archival and storage
- Advanced reporting and tracking
- Simple administration
- Outlook and Exchange integration
- Quick and easy implementation
- Automatic fax hardware detection and installation
- LaunchPad for easy client installation
- Server side document conversion
- Scalable to 96 ports
- Billing and Scheduling
- Automatic addressing and intelligent fax number validation for Outbound Dialing
- Automated opt-in/opt-out support for Fax Broadcasting
- Active Directory support, doesn't modify schemas
- Citrix/Windows terminal server support
- Custom, user-specific cover pages
- Supports certified hardware from Brooktrout/Cantata, Eicon and Mainpine
- Exceptional Support, Training and Professional Services

Automate Routing of Inbound Faxes

Using a wide range of routing options, including DID, CSID and others, inbound faxes are captured electronically and automatically routed to individual recipients, departments or printers. Faxes are easily tracked, helping automate manual delivery, improve business process workflows and provide an added layer of security.

Add Fax Capability to MFP Devices

Fax communication can be consolidated and streamlined by integrating with MFP devices such as Xerox, HP or Canon. NET SatisFAXtion centralizes faxing so that users can transmit faxes from the same device they use to print, scan and copy.

Protect Confidentiality and Increase Security

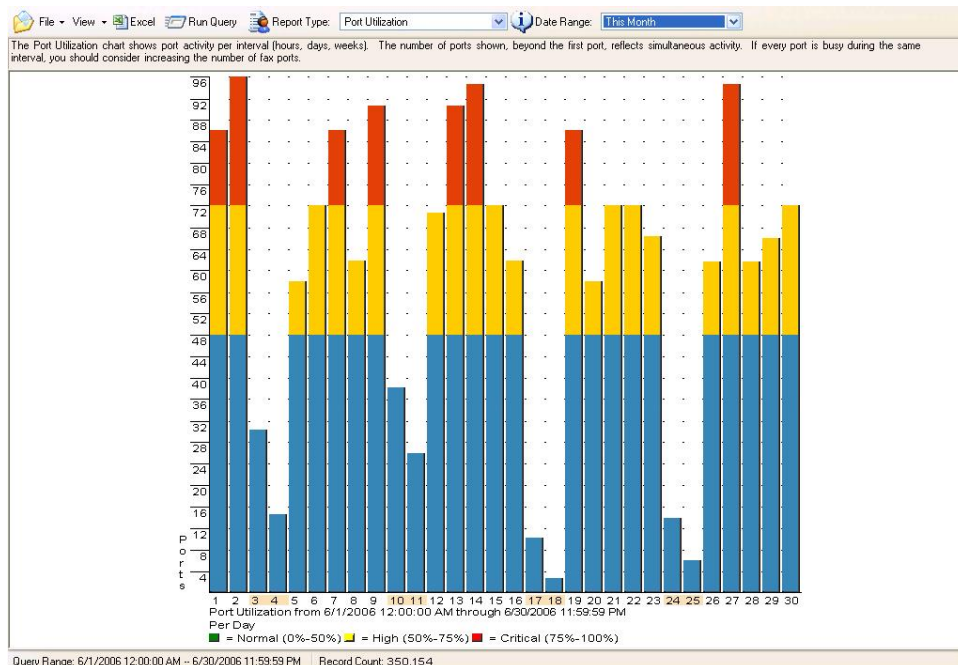
Because faxes are delivered electronically from the computer desktop and not manually sent or received, complying with privacy regulations such as HIPAA and Sarbanes-Oxley is easier. Tracking features monitor when faxes were delivered and who they were delivered to.

Easy to Use Reporting Tools

Choose from several built-in reports that make analyzing fax data simple. The Report Wizard lets users run reports to check fax, user or department volume, error reports, sent and received faxes, billable faxes and much more. Utilizing sophisticated XML with SQL query reporting techniques allows IT professional and support staff to quickly and easily generate and display detailed fax transaction reports.

Quick and Easy Installation and Setup

Earmarked by many as the easiest fax server to get up and faxing, FaxBack has a long history of developing fax technology that installs effortlessly. NET SatisFAXtion includes powerful detection technology that automatically locates hardware, ports and network protocols and installs on Windows XP, Windows 2000 and Windows 2003 servers. Incorporating Microsoft Installer (MSI technology) provides new levels of file resiliency.



The 96-Port Utilization Report is a bar graph showing the number of fax ports that were in use during a given time, useful for determining if all ports are in use, or if ports should be added or reconfigured to better handle fax traffic.

Powerful Administration Software

Managing the server is made simple and gives you the power to administer your enterprise from one location. Centralized administration lets you easily set up and manage users and groups, analyze system usage and perform real-time systems monitoring. And because managing a fax server should be easy, features like queue management, back-up and restore, low disk space alerts, call blocking and dialing restrictions provide administrators with easy, yet powerful tools.

Notification Engine Alerts

NET SatisFAXtion's Notification Engine alerts administrators instantly of any fax server issues so they can be addressed immediately, easily tracked and efficiently managed before downtime occurs. Real-time notifications are sent via email when a problem might exist on the fax server.

Extensive Logging with SQL

NET SatisFAXtion provides SQL stored logging for all fax transaction data. Using Microsoft's powerful Desktop SQL Engine (MSDE), all fax transaction logging information from the fax server is received and stored. For enterprise-wide or high volume systems, the SQL connection can be easily upgraded to a centralized full-scale Microsoft SQL server so that all fax transaction data from multiple NET SatisFAXtion fax servers can be logged in a centralized or single database preserving data integrity.

Easily Back-up and Restore

NET SatisFAXtion includes a built-in back-up and restore feature that allows administrators to easily back-up the entire NET SatisFAXtion fax server. This easy restore process provides an added layer of security and data loss prevention.

System Requirements

FaxBack protects your network infrastructure investment by recommending that NET SatisFAXtion run on systems with the following specifications:

- 1.6GHz or higher Intel compatible processor
- 512MB RAM
- 20GB Hard Drive
- Microsoft Windows OS: Windows 2000, XP, Windows 2003 server
- Microsoft Internet Explorer 6.0+
- A NET SatisFAXtion supported fax device: Eicon, Mainpine or Brooktrout/Cantata
- Sufficient PCI slots for the fax hardware (contact your FaxBack sales representative for more information)

To Learn More

Visit www.faxback.com, or contact a FaxBack representative at 800.329.2225.

About FaxBack

FaxBack, a market leader in fax software solutions, has developed NET SatisFAXtion Enterprise Edition to meet the needs of this new era of this new era of IP-enabled telephony installations. By enabling cost-effective, secure and efficient fax transmissions, FaxBack is helping to drive the convergence of fax communications and messaging throughout the world and fueling the next generation of innovation and market growth.

For nearly twenty-five years FaxBack has been a leading fax messaging company with solutions radically simplify the way organizations communicate. We provide award-winning network fax servers, fax-on-demand, broadcasting, web-to-fax applications and most recently, a real-time, point-to-point FoIP solution that streamlines information processes, gets time-sensitive information into the hands of your audience faster than ever before while reducing the cost of doing business. Designed for organizations that need to control and simplify their fax communications, FaxBack's line of software applications are enjoyed by thousands of global organizations including AT&T, Arco, Bank of America, Compaq, Kaiser Permanente, Kodak, NEC, Sherwin-Williams and Wells Fargo. Countless other organizations in nearly every industry from real estate to manufacturing and travel to education and healthcare trust our solutions for their fax communication needs.