



NET SatisFAXtion IP 8.1

The Boardless Fax over IP Solution that Automates Faxing from Any Application Using a VoIP Infrastructure

NET SatisFAXtion™ IP fax software, from FaxBack™, helps companies complete their business communication strategy beyond voice and data and to maximize their investment in VoIP systems by easily adding fax capability to their IP environment. Unlike traditional fax server solutions, NET SatisFAXtion IP does not require expensive fax board hardware by using the built-in T.38 fax capability of most VoIP systems to automate faxing from any application in an organization. Whether organizations seek to eliminate fax machines, automate and track inbound fax traffic, or integrate fax with core business applications such as email, NET SatisFAXtion IP is the leading Fax over IP solution that more and more organizations are choosing.

Fax has become such an integral component of organization's messaging and communication infrastructures that nearly all leading IP gateways, including Cisco, 3COM, Alcatel, Patton and others, now have built-in support for fax. The NET SatisFAXtion IP solution merges its powerful enterprise fax software with VoIP environments so that faxes can automatically and easily be sent and received over the VoIP network – extending cost savings, increasing productivity and updating mature and outdated technology.

Leverage IP Networks

With NET SatisFAXtion IP's real-time, secure fax server, documents remain digital over VoIP-enabled networks – including WANS and VPNs – until they reach the PSTN endpoint gateway closest to the destination. This brings the same feeling as if the sender were standing at a fax machine watching the real-time progress of a fax being delivered, yet from the convenience of their desktop.

Quick and Easy Installation and Setup

Deploying the NET SatisFAXtion IP solution is an easy process. By eliminating challenges often encountered with extensive fax board installation, the fax server is up and running in a fraction of the time traditionally needed. After simply linking to the IP router and configuring the server, client end software is easily installed using the web-based LaunchPad™ that is installed on the fax server system.

Eliminate Expenses

Not only does NET SatisFAXtion IP bypass expensive fax board hardware and support, it also eliminates fax machines and the costs associated with maintenance, toner and paper supplies. Leveraging the VoIP network extends savings by erasing long distance charges. And, when integrated with back office applications, costs associated with printing and mailing documents such as invoices and purchase orders are reduced by 90%.

Features

- Connects quickly and easily to leading VoIP systems, routers and gateways that support T.38 including: Cisco, 3COM, and Patton
- Boardless – No fax hardware required
- Quick and easy setup and installation
- Automates faxing to and from key business applications and systems:
 - Email Gateway Support: Microsoft Exchange, Lotus Domino, SMTP
 - Simple faxing from the desktop for users
 - Batch delivery of Invoices and POs from ERP and Mainframe systems
 - Multifunction Peripheral Devices (MFPs) and Imaging systems
- Automatic Inbound fax routing
- Fax Broadcasting
- Least Cost Routing and Load Balancing
- Billing and Scheduling
- Real-time Fax Status and Notifications
- Automatic Fax Archival and Storage
- Advanced Reporting and Tracking
- Scalable – up to 120 ports per server
- Simple Administration
- Supports Microsoft Windows OS and leading computer platforms
- Exceptional Support, Training and Professional Services

Improve Workflow Processes

Automatic rules-based fax routing and centralized fax archival help automate manual processes commonly found with managing faxes. This not only keeps faxes confidential, but also aides with compliance regulations such as HIPAA and Sarbanes-Oxley, by securely delivering, managing and tracking faxes in a database for easy retrieval, while maintaining privacy.

Increased Productivity

By eliminating the need to print documents, walk to and from fax machines, wait for transmission and track confirmations, employee productivity is increased dramatically. For organizations that rely heavily on fax, such as claim processing or mortgage companies, the productivity gains are enormous and easily outweigh the cost of the fax server. Enabling users to fax directly from an application is as simple and less then 10% of the time associated with manual faxing.

Fax from Any Application or Device

Robust APIs make integrating fax with application easy using NET SatisFAXtion IP – without custom programming and coding or complex configurations. It works directly with existing phonebooks and alongside VoIP systems and IP voicemail systems, as well as Multi-function Peripherals and devices (MFPs). In addition, NET SatisFAXtion IP comes bundled with the market-leading print automation technology, connecting the fax server to applications that produce critical business documents such as invoices and purchase orders. These documents can be electronically delivered automatically and unattended.

Scalability

NET SatisFAXtion is a reliable fax server platform that can scale as your faxing needs change and grow. It can easily accommodate from 4 to 120 ports per system, allowing for high densities in small 1U chassis. Systems can also work together for large scale installations, redundancy, and load balancing. Keeping the telephony side of the fax server on the VoIP system allows for easy expansions on platforms already known and managed.

Easy Migration from Legacy Deployments

NET SatisFAXtion IP enables organizations that have already made investments in VoIP networks to break

free from specialized legacy PBX telephony hardware and leased line that traditional fax servers still require. When connecting to a VoIP system, no fax hardware is required nor will you have to purchase, install and configure dedicated line cards and phone connections to a fax server system physically located elsewhere.

Significant Cost Savings

As many organizations continue to migrate to VoIP systems, they find that by also implementing NET SatisFAXtion IP, their Total Cost of Ownership (TCO) is not only significantly lowered, but their Return on Investment (ROI) is quickly realized. In some cases, the cost of a fax board can potentially pay for an entire VoIP rollout. The NET SatisFAXtion IP solution typically demonstrates an ROI ranging from a few weeks to a few months.

To Learn More

Visit www.faxback.com, or contact a FaxBack representative at 800.329.2225.

About FaxBack

FaxBack, a market leader in fax software solutions, has developed NET SatisFAXtion IP™ to meet the needs of this new era of IP-enabled telephony installations. By enabling cost-effective, secure and efficient fax transmissions, FaxBack is helping to drive the convergence of fax communications and messaging around the world and fueling the next generation of innovation and market growth.

For nearly twenty-five years FaxBack has been a leading fax messaging company with solutions that radically simplify the way organizations communicate. We provide award-winning network fax servers, fax-on-demand, broadcasting, web-to-fax applications and most recently, a real-time, point-to-point FoIP solution that streamlines information processes, gets time-sensitive information into the hands of your audience faster than ever before while reducing the cost of doing business. Designed for organizations that need to control and simplify their fax communications, FaxBack's line of software applications are enjoyed by thousands of global organizations including AT&T, Arco, Bank of America, Compaq, Kaiser Permanente, Kodak, NEC, Sherwin-Williams and Wells Fargo. Countless other organizations in nearly every industry from real estate to manufacturing and travel to education and healthcare trust our solutions for their fax communications needs.